



WORK AUTHORIZATION

WATER MITIGATION / REMEDIATION

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| (770) 985-2748 www.floodbrothersrestoration.com | Phase 1: Clean, Dry, Remediation | 3874 Laurel Crest Drive Snellville GA 30039 |
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| OWNER INFORMATION | | | | TENNANT INFORMATION | | | | |
|---|------------------|------------------------|----------------------|-------------------------------------|----------------|-----|----|----|
| Name | | | | Name | | | | |
| Address | | | | Address | | | | |
| City | St | Zip | | City | St | Zip | | |
| Phone 1 | Phone 2 | | | Phone 1 | Phone 2 | | | |
| Email | | | | Email | | | | |
| Insurance Co | Phone | | | Category 1 2 3 | Referred By | | | |
| Policy Number | Claim Number | | | Date of inspection | Date of Loss | | | |
| Adjuster's Name | Adjuster's Email | | | Date of Service | Date of Pickup | | | |
| Services Drying _____ Cleaning _____ Demolition _____ Deodorize _____ | | Moisture Reader Number | Mo Tu We Th Fr Sa Su | | | | AM | PM |
| Description of Loss (Check Options) Soft Tissue Blockage _____ Supply Line Rupture _____ Pipe Burst _____ Hot Water Heater Rupture _____ Slab Leak _____ Other _____ | | | | | | | | |
| Specify | | | | | | | | |
| Areas Affected | | | | | | | | |

Services: Customer has contracted with Flood Brothers Restoration (FBR) to perform services needed for mitigation of water and water related damages. Customer is responsible for all charges billed by FBR and will pay invoices within 10 days of receipt of such invoices. When water damage is covered by insurance, FBR will send invoices directly to the insurance company. Customer may also authorize FBR to perform additional services not covered by insurance in which case FBR will invoice these services directly to the customer.

Hazards: Recognizing that drying must be achieved within certain time constraints to be effective and avoid additional damage, customer hereby gives FBR (and its sub-contractors) unlimited access to the property to complete the authorized work. Customer understands that an accumulation of moisture in a structure may promote the growth of microorganisms which may pose significant health risks to certain individuals. Customer acknowledges that while FBR will make every effort to identify and mitigate existing hazards such as microorganisms or pollutants, FBR does not warranty that the structure is or will be free of such hazards. FBR is not liable for hazards to health or structure caused by microorganisms or pollutants due to the fact that other contributing factors exist outside of the control or influence of FBR. Contributing factors include but are not limited to: temperature, humidity, existing water leaks, insulation of doors and windows, a properly working heating and cooling system, personal lifestyle choices such as smoking, etc. Customer holds FBR harmless for any resulting damage to persons or property caused by such hazards.

Equipment: FBR will place equipment on site to remove water, moisture and correct water related damage. FBR may also use chemicals to effectively treat damaged areas. FBR shall provide MSDS sheets upon customer request and customer shall immediately notify FBR of any known health or safety issues with the use of such chemicals. Customer will not move, tamper, or interfere with FBR equipment. Customer shall keep pets and children away from FBR equipment. Customer shall also take necessary measures to protect FBR equipment from damage or the customer shall notify FBR in the event that equipment fails, malfunctions or appears to not be working properly. Customer holds harmless and indemnifies FBR from liability for property damage or personal injury arising from the use of FBR equipment, materials or chemicals.

Cost of Repairs: Charges for repairs will be billed on a time and materials basis calculated by industry standards for the type of work performed. Costs of repairs are subject to review and approval by insurance company for insurance related work.

Insurance Claims: If the insurance company pays the customer directly, customer shall promptly pay FBR for services rendered. If collection efforts are undertaken by FBR, customer agrees to pay reasonable attorney's fees, court costs and related expenses incurred by FBR in any collections process. Customer acknowledges that a lien may be placed on the property in the event FBR does not receive timely payment of its invoice. This contract, and any amendment thereto, shall be governed by the laws of the State of Georgia. IF YOUR CLAIM IS DENIED, FBR IS NOT RESPONSIBLE FOR THE REPAIR OF YOUR HOME.

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|---|-----------|-------|------|
| AUTHORIZED BY OWNER/AUTHORIZED AGENT <i>(Please Print Name)</i> | Signature | Title | Date |
| FBR Rep. Name <i>(Please Print Name)</i> | Signature | Title | Date |